

Terms and Conditions for PBC price match on a valid written Quote:

1. Scope of Offer:

This offer applies specifically to the cabinet fittings, accessories, board, cut, and edge industry. It is applicable to the services and / or products mentioned in the quote provided by Plaza Board Centre.

2. Quote Comparison:

We guarantee to beat or match any valid written quote provided by a competing company. The quote must be printed on an official company letterhead whose company details including VAT number, contact details and company registration information is clearly visible. The quotation provided must be clearly itemized and include all relevant details such as materials, dimensions, quantities and any additional services or specifications required. The quote must be issued by a legitimate and registered company operating within the same geographical area as the Plaza Board Centre store. The customer must provide a competing quote that is valid and within 7 days of the date the PBC issued quotation was received.

3. Eligibility:

To be eligible for our price match or beat guarantee, the quote must meet the following conditions:

- a. The quote must be current and not expired at the time of submission. PBC quotes are valid for 7 consecutive days only.
- b. The quote must be for identical products and services and the item must be in stock and available at the competing company.
- c. The quote must not be based on a pricing error, clearance sale, damaged, liquidation, discontinued, auction, or any other form of non-standard pricing.
- d. The competing quote must not be offered by an individual or an unauthorized reseller or dealer.

4. Submission and Verification:

To take advantage of our price match or beat guarantee, you must submit the valid written quote to our company for verification. The quote can be presented in person or emailed to the relevant Plaza Board Centre stores sales e-mail address. Verification may take up to 48 hours.

5. Decision and Adjustment:

Once the quote has been verified, we will determine whether it qualifies for the price match or beat guarantee. If it meets the eligibility criteria stated in Section 3, we will adjust our quote accordingly to either match or beat the competitor's quote. Our decision will be final and binding.

6. Limitations:

Our price match or beat guarantee is subject to certain limitations:

- a. The guarantee does not apply to quotes provided by our own company.
- b. The guarantee does not apply to previous purchases or ongoing contracts.
- c. The guarantee is limited to the specific products and services mentioned in the competitor's quote and does not extend to any additional or unrelated products or services.
- d. The guarantee does not cover any shipping, delivery, or handling charges associated with the quote.
- e. The quote received must be from a VAT registered competing company and the quoted price must be inclusive of VAT
- f. The price match or beat guarantee will only apply to stock that PBC are stockists of and does not include any BUY OUTS.

7. Exclusions:

Our price match or beat guarantee does not apply to the following:

- a. Quotes from companies that do not operate within the same geographical area as ours.
- b. Quotes from companies that are not legitimate or registered businesses.
- c. Quotes that are incomplete, unclear, or ambiguous.
- d. Quotes that are fraudulent, forged, or altered in any way.
- E . Quotes that do not include VAT

8. Duration:

This price match or beat guarantee is valid for a period of 7 days from the date of the quote provided by our company. After this period, the guarantee will no longer be applicable.

9. Modifications and Termination:

Our company reserves the right to modify or terminate this price match or beat guarantee at any time without prior notice. Any modifications or terminations will not affect the validity of previously accepted quotes.

By accepting our quote and utilizing our price match or beat guarantee, you acknowledge and agree to abide by these Terms and Conditions.